

July 10th, 2010

**45 Dardess Drive
Chatham, New York 12037**

**Mr. Kenneth R. Schena
Schena Ostomy Technologies, Inc.
2313 Harrier Run
Naples, Florida 34105**

Dear Mr. Schena:

In all the research that I have done, trying to find a cleaner and less- time- consuming pouch system, there is nothing on the market that can compare to the technology of EZ-Clean.

Here are just a few reasons why it has changed my life:

Hygiene is very important to me and never having to come in contact with waste is not only liberating, it has also erased all the anxiety that I was feeling.

The manifold located inside the pouch enables one to clean the entire pouch as well as the stoma. I feel 100% clean and that's a real good feeling.

Time spent in the bathroom is minimal – less than 3 minutes - so I have a greater sense of freedom.

The foam wafer attached to the pouch is extremely comfortable, soft, flat and very flexible. Most of the time, I'm not even aware that I'm wearing your wonderful invention.

With the use of your system, I am saving Medicare huge bucks. The monthly cost of the ConvaTec wafers that I was using is \$191.57 and the monthly cost of the pouches that I used is \$136.63. The Ostomy EZ Clean pouches cost \$159. a month.

Therefore, I am saving Medicare \$170. a month or \$2,040 a year.

I plan on getting in touch with the Visiting Nurses Association and informing them of your incredible invention. I will also “talk it up” at the ostomy support group that I attend.

Thank you, Ken, from the bottom of my heart. Thank you for making yourself so available to folks who have questions and thank you for dedicating the rest of your life to making things easier and so much more pleasant for your fellow Ostomates. I am eternally grateful to you and each morning when I awake, I give thanks to the Universe that you are on this beautiful Planet.

Sincerely,

A handwritten signature in cursive script that reads "Arcus Flynn". The signature is written in black ink and has a long, sweeping horizontal line extending to the right from the end of the name.

(Ms.) Arcus Flynn